

**NOTE: Do not approve your email message before requesting approval. We will approve your email when your program is approved.** This will ensure any additional edits you may need to make will be captured correctly.

1. File structure
  - Program is in correct folder
  - Email follows correct naming convention (e.g. ENG-FY23-OIE-12345-SpringLetter)
  - Program ID is filled in unique Program Name
  - Folders for Assets, Reports and Smart Campaigns are nested in Program
  - Email is located within Assets folder
2. Tags
  - Channel, purpose and target audience appropriately reflect the email content and audience
  - Subscription name is correct and matches the subpref in your email list
3. Control Panel
  - Audience is attached and count matches your list or estimated count
  - Email is scheduled for a date and time (*at least two business days in the future to allow for review*)
4. Smart List (*if you don't have access to smart list, disregard or request confirmation of settings with [marketo@engr.uw.edu](mailto:marketo@engr.uw.edu)*)
  - The subpref for "is not" "unsubscribed" matches your email tag
  - If applicable, the subpref for "is" "subscribed" matches your email tag (if including smart list subscriptions)
    - *Concerned about your list? Email [marketo@engr.uw.edu](mailto:marketo@engr.uw.edu) to receive more information or to spot check that your members are accurate.*
5. Email settings
  - The preheader is selected and populated
  - If email is "Operational", make sure that is selected in Email Settings (*only for rare emails that do not have an opt-out!*)
  - "View as web page" is selected (*with the exception of text-only emails, like from the Allen School*)
6. From, reply-to and subject line
  - The "from" name matches the content of the email
  - The subject line is clear, concise and catchy
  - Reply-to email is correct
7. Message content
  - Text utilizes UW style guide standards and is grammatically correct
  - If copying and pasting text into your email, ensure it is either from a file with no formatting (such as an .rtf) or right-click and select "paste as plain text". *Do not copy and paste directly from Microsoft Word!*
  - The content is email-appropriate and concise
    - *We will request edits if text blocks are too long or if content is easily found on your website*
    - *Limit the number of story modules (for newsletters) - the suggested maximum is six*
    - *Limit CTA button text to 15 characters or less*
  - Links direct to correct URLs and begin with http:// or https://
  - All links have been tested via a test email (not in the preview window in Marketo)
  - Emails in the body are linked by "mailto:email" (note that this is only for emails in the body text - not for the Contact Us module.)
  - Any text over hero images is brief, legible and has appropriate level of contrast
  - All text is formatted correctly and consistently (headers, subheads, bullets, etc.)
8. Images
  - Images have meaningful alt-text populated (should not include "picture of" or "image of" in alt text)
  - If images are hyperlinked, ensure all images in the email are correctly linked (delete #ADDLINK from images that do not have a hyperlink)
9. Footer
  - Contact us email is populated
  - Social media icons direct to correct sites
  - Copyright year is correct
  - Footer includes current branding (BeBoundless was retired for all but donor emails in late 2022)
  - Full address or box number is included
  - Unsubscribe link is included
10. Text-only version
  - Text is readable
  - Links are formatted correctly
  - All footer links (including Privacy, Terms and Unsubscribe) are included.
    - *In long emails with lots of links, you may need to organize your text only email for accessibility. Email [marketo@engr.uw.edu](mailto:marketo@engr.uw.edu) if you have concerns about the text only version.*